



**The Apparel Group, Ltd.**

July 29, 2010

5546 Fair Lane  
Cincinnati, OH 45227

Dear Potential Pyramid Customer:

I am pleased to take this opportunity to recommend Pyramid Controls, Inc. as a first-class company for advanced controls and systems integration of material handling systems. The Apparel Group, Ltd. and Pyramid have been working together since August of 2009 for the design and installation of a tilt tray sorter at our distribution center in Lewisville, Texas. The tilt tray project was deployed in conjunction with our warehouse management system (WMS) vendor and material handling equipment installer.

As the project manager, I was very satisfied with Pyramid's strong technical expertise, their level of industry experience and seamless integration to the team. They quickly understood our business needs and requirements and delivered accordingly with a quality and reliable tilt tray controls system that works seamlessly with our WMS. Different screens were custom tailored for product induction and work management processes allowing for an efficient workflow.

We recently went live on April of 2010 with a 400-chutes unit tilt tray sorter that helped expand and improve our order fulfillment capacity. As our customer order profiles have changed in the recent years towards more frequent and smaller orders, and customer expectations of lower costs and shorter delivery windows, the tilt tray has provided a great solution to stay competitive. We had an exceptionally smooth "go live" and continue to enjoy a great level of customer support from Pyramid after the project.

With Pyramid's focus to deliver quality and value to their customers and continued customer service, they are our vendor of choice for warehouse controls system solutions. Please feel free to contact me if you need further information by either e-mail at [suzannekhoury@tagusa.com](mailto:suzannekhoury@tagusa.com) or by phone to my direct line 214-469-3391.

Sincerely,

Suzanne Khoury  
Industrial Engineer